

1966

I've got an emergency... Who do I call?

emergency numbers

Write in the telephone numbers you will need in case of emergency.

Obtain your Emergency Police and Fire numbers from the list below.



fire



police



state patrol

627-3531



doctor



grady ambulance

523-4711

FBI

Federal Bureau of Investigation (FBI)

521-3900

Georgia Bureau of Investigation (GBI)

627-3531

► or dial "OPERATOR" in any emergency and say for example

"I want to report a fire at _____"
or "I want a policeman at" etc.

If you cannot stay at the telephone, tell the "OPERATOR" the exact location where help is needed.

Atlanta	521-2121	522-7363
Avondale Estates	284-6611	289-3520
College Park	766-9621	766-3618
Decatur	373-0600	377-3855
DeKalb County	284-6611	289-3520
East Clayton County.....	366-3351	478-7237
East Point	761-3131	761-1112
Forest Park	366-3282	366-6220
Red Oak	521-2121	522-7363
Sandy Springs	521-2121	522-7363
Fulton County		
Unincorporated Area		522-7363
Forest or Grass Fire		
North Fulton	475-5107	
South Fulton	964-7403	
or	521-2121	
Hapeville	761-3131	761-1112
Morrow	366-3282	366-6220
Mountain View	478-7237	478-7237
North Atlanta		
City of	284-6611	289-3520

911

warning:

The law of Georgia provides that any person who fails to relinquish a telephone party line after he has been requested to do so to permit another to place a call, in an emergency in which property or human life are in jeopardy and the prompt summoning of aid is essential, to a fire or police department or for medical aid or ambulance service, shall be guilty of and punishable as for a misdemeanor; provided that such party line at the time of the request is not being used for any such emergency call. Also, the law provides that any person who shall request the use of such party line by falsely stating that the same is needed for any of said purposes, knowing said statement to be false, shall be guilty of and punishable in a like manner.

The law of Georgia provides that any person who shall, without provocation, use to or of another, and in his presence, or by telephone, opprobrious words or abusive language, tending to cause a breach of the peace, or who shall, in like manner, use obscene and vulgar or profane language in the presence of, or by telephone to, a female, or any person who shall communicate to any virtuous female within this State by writing or printing any obscene or vulgar language or improper proposals, or by indecent or disorderly conduct in the presence of females on passenger cars, in the street cars, or other places of like character, shall be guilty of a misdemeanor.

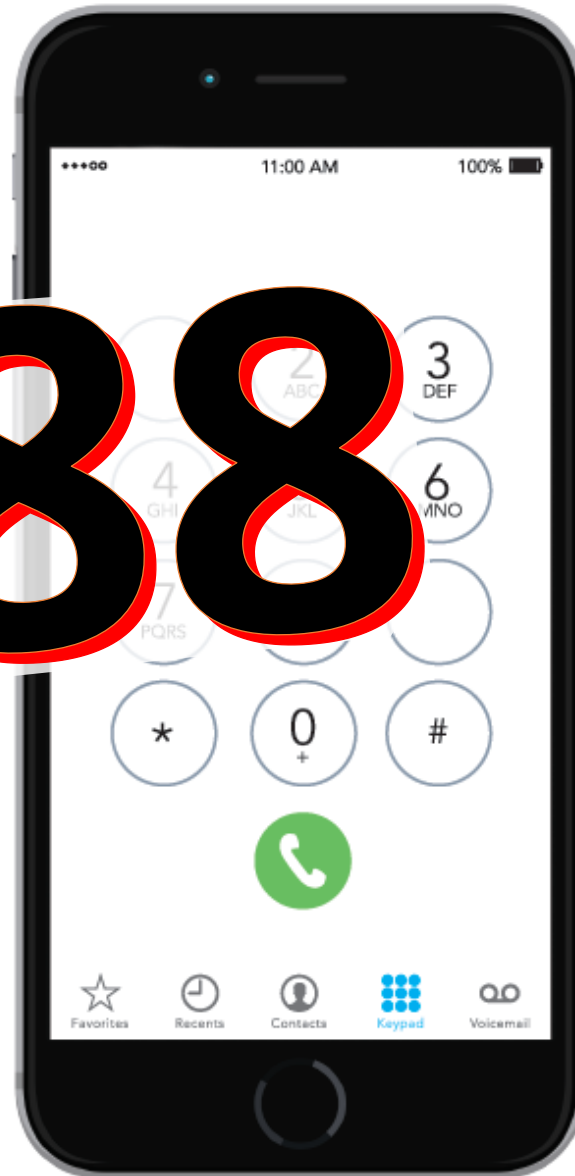


2020

I'm experiencing a mental health crisis... Who do I call?

There's no 911 for a mental health crisis

988



40%
Veteran's Crisis Line

60%
National Suicide
Prevention Lifeline



Lifeline calls...

5%

Veteran's Crisis Line

10%

National Suicide
Prevention Lifeline

85%

Local, County & State
Crisis Lines



**Lifeline calls + local,
county and state calls**

5%

Veteran's Crisis Line

10%

National Suicide
Prevention Lifeline

85%

Local, County & State
Crisis Lines



16+ million
calls per year

165+
Crisis Centers

9 1 1
24 million
calls per year

6,100 PSAPs with all
calls totaling 240
million (NENA, 2018)

7 - 9 million
visits per year

5,273 Hospital EDs with all visits totaling 139 million

EMERGENCY



FCC Leads Charge for 988 Hotline Implementation by July 2022 for Mental Health, Substance Use, and Suicidal Crises

#CrisisTalk



FCC chairman, Ajit Pai, announced today that the agency is taking the next step to establish 988 as the nationwide 3-digit number for mental health, substance use, and suicide crisis, mirroring what 911 is for medical emergencies. He notes that 988 is critical to combat the rising number of suicides by making it easier for Americans in crisis to get the assistance they need from trained counselors. [“988 will save lives. Helping Americans in crisis connect to counselors trained in suicide prevention is one of the most important things we can do at the FCC.”](#)

I-800-273-TALK

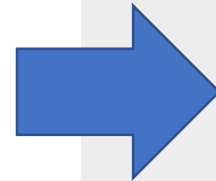
NATIONAL

SUI**IDE**

PREVENTION

LIFELINE™

www.suicidepreventionlifeline.org



988

Mental Health
Crisis & Suicide
Hotline

5%

Veteran's Crisis Line

10%

National Suicide
Prevention Lifeline

85%

Local, County & State
Crisis Lines



16+ million
calls per year

988

9 1 1

24 million
calls per year

6,100 PSAPs with all
calls totaling 240
million (NENA, 2018)

7 - 9 million
visits per year

5,273 Hospital EDs with all visits totaling 139 million

EMERGENCY

5%

Veteran's Crisis Line

10%

National Suicide
Prevention Lifeline

85%

Local, County & State
Crisis Lines



16+ million
calls per year

988

9 1 1

24 million
calls per year

6,100 PSAPs with all
calls totaling 240
million (NENA, 2018)

7 - 9 million
visits per year

5,273 Hospital EDs with all visits totaling 139 million

EMERGENCY

16+ million
calls per year

5%

Veteran's Crisis Line

10%

National Suicide
Prevention Lifeline

85%

Local, County & State
Crisis Lines



988

9 1 1
24 million
calls per year

6,100 PSAPs with all
calls totaling 240
million (NENA, 2018)

7 - 9 million
visits per year

5,273 Hospital EDs with all visits totaling 139 million

EMERGENCY

5%
Veteran's Crisis Line

10%
National Suicide
Prevention Lifeline

85%
Local, County & State
Crisis Lines

16+ million
calls per year



165+
Crisis Centers

988

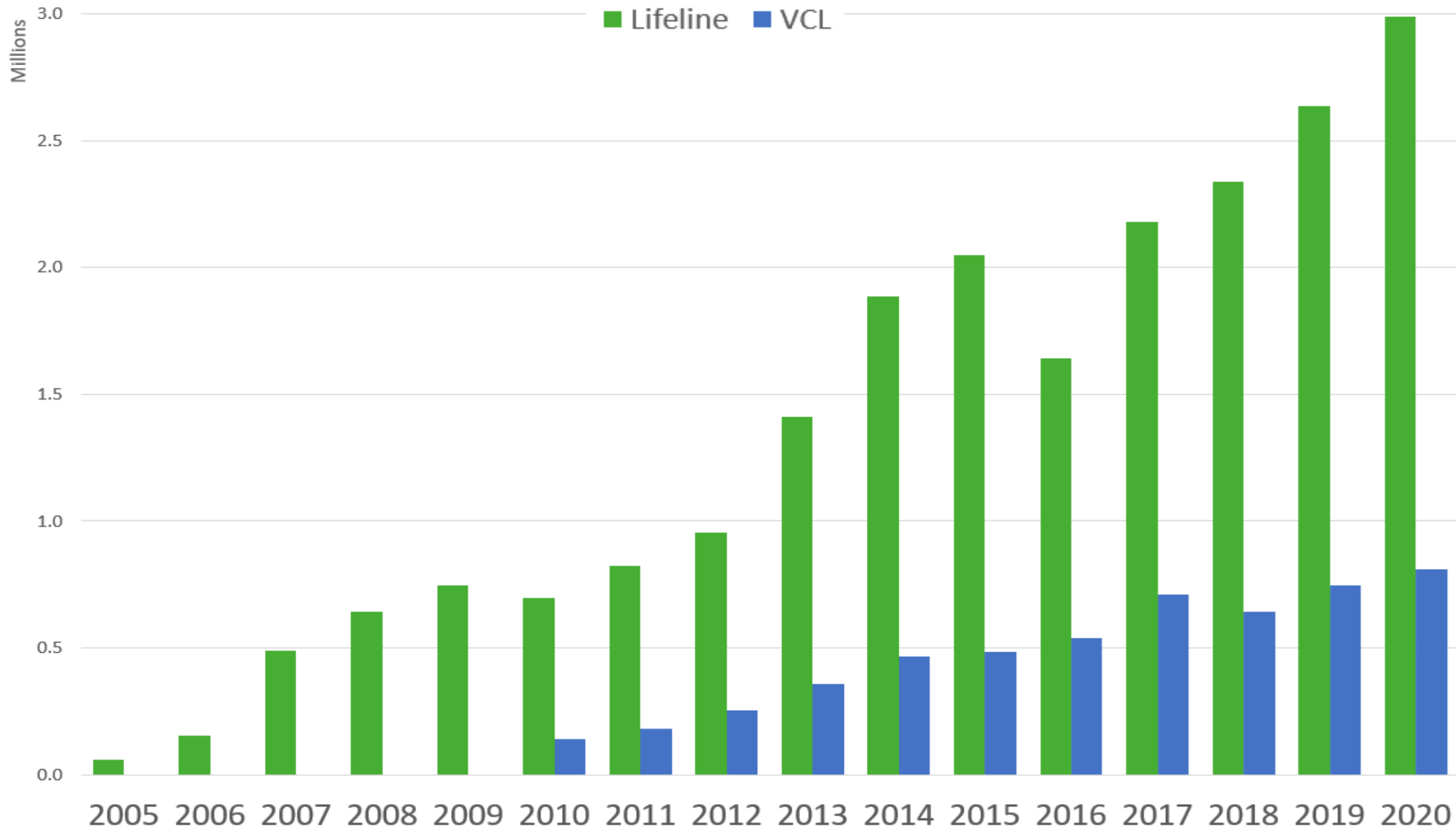
9 1 1
24 million
calls per year

6,100 PSAPs with all
calls totaling 240
million (NENA, 2018)

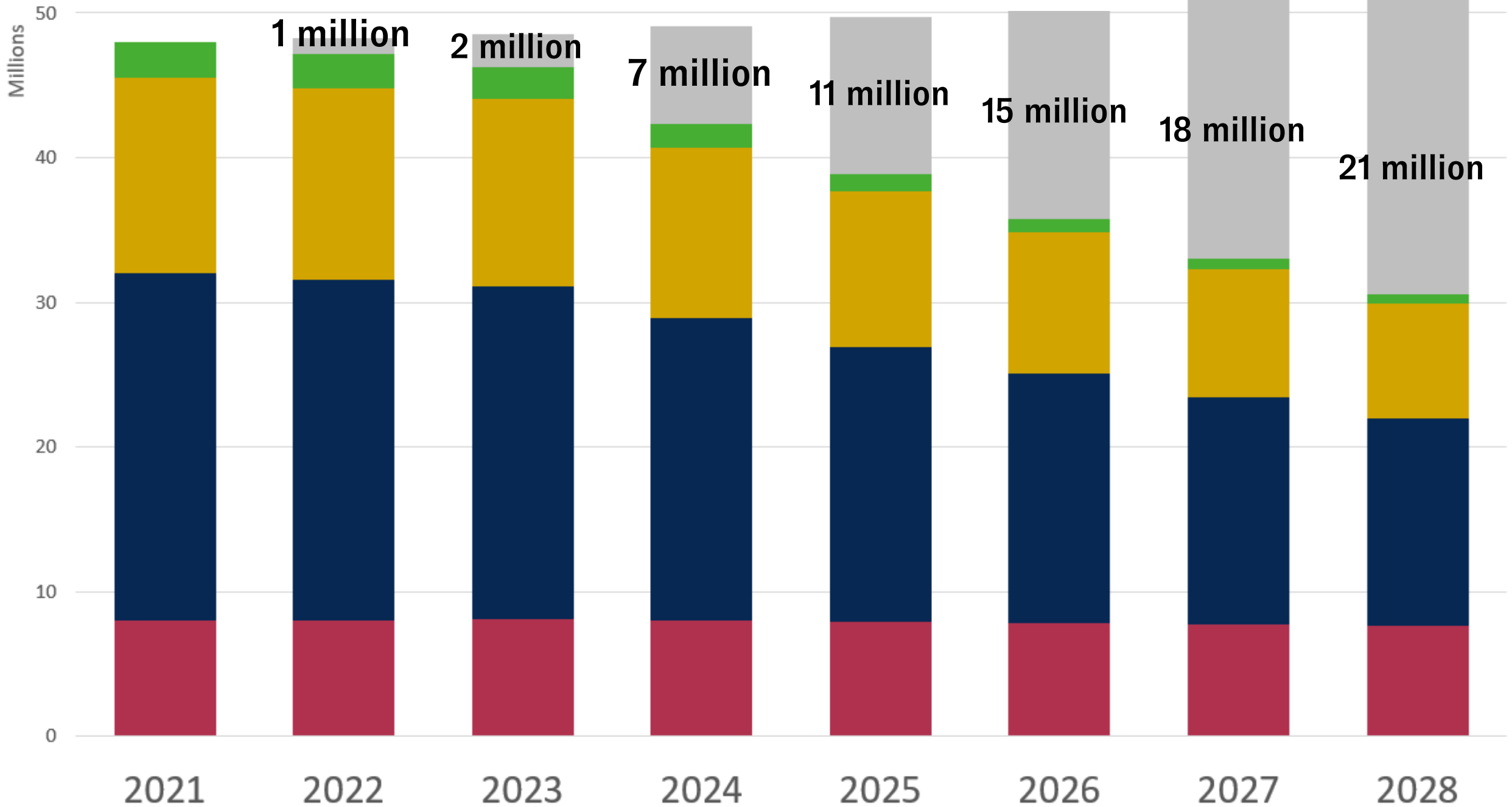
7 - 9 million
visits per year

5,273 Hospital EDs with all visits totaling 139 million

EMERGENCY



ED Visits 911 Calls Local Crisis Lines Lifeline 988



911

Medical
Emergency or
Immediate Danger

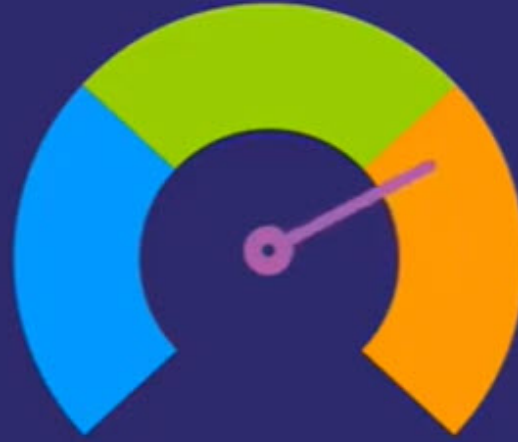
988

Mental Health
Crisis & Suicide
Hotline

SAMHSA Crisis Guidelines

Imagine 911 without ambulances to outreach or emergency departments to receive those with higher level needs...

1



Someone to talk to

2



Someone to come to you

3



Someplace to go

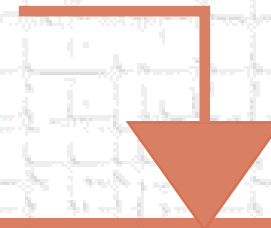
Minimum Expectations:

Fundamental requirements for
foundational crisis system services



3 CORE SERVICES

3 CORE SERVICES



Best Practice:

Full alignment and raising the bar

1

Minimum Expectations:

24/7 Availability, Clinical Oversight,
Assessment of Suicide Risk, Mobile Team
and Facility Connections



CRISIS CALL HUB



Someone to talk to

1

CRISIS CALL HUB

Best Practice:

Caller ID, GPS Mobile Team Dispatch,
Bed Registry, Outpatient Scheduling

2

Minimum Expectations:

Clinician response, community-based and warm hand-off to facility, as needed

MOBILE CRISIS

Someone to come to you



2

MOBILE CRISIS

Best Practice:

Peer on Each Response, GPS-enabled Tech, Engaging Police as Last Resort

Do not pass go. Do not collect \$200.

GO DIRECTLY TO ~~JAIL~~
THE HOSPITAL



3

Minimum Expectations:

Accept all referrals, No default ED first,
24/7 staffed incl. medical and clinical

24H CARE

Someplace to go

③

24H CARE

Best Practice:

Dedicated First Responder Area,
Incorporate Intensive Support Beds, Bed
Registry and Connections to Ongoing
Care

FUSION REACTOR

Crisis Now Academy.

24/7
CRISIS CALL HUBS



MOBILE CRISIS
OUTREACH
TEAMS



CRISIS RECEIVING
FACILITIES



It's not too early to **start planning** with local and state leaders **to implement 988.**

