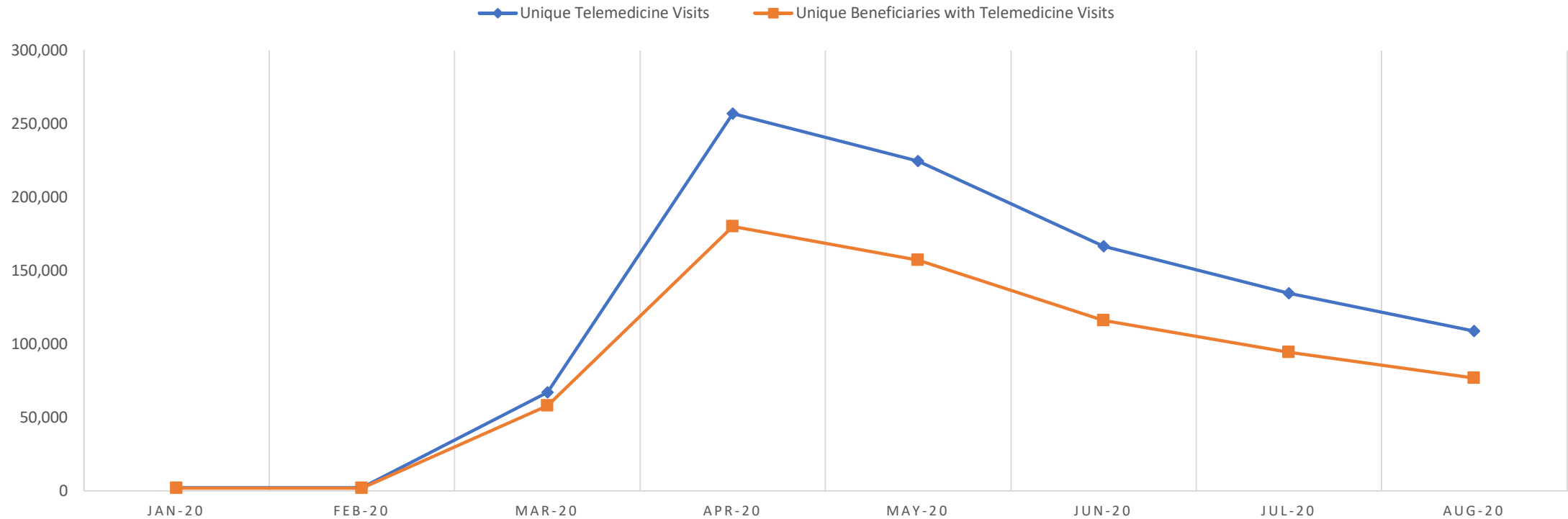


State Response in Michigan: COVID-19

Michigan Department of Health and Human Services
Behavioral Health and Developmental Disabilities Administration
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A Snapshot of Michigan during COVID-19 Pandemic, to date

TELEMEDICINE VISITS FOR FEE-FOR-SERVICE, INTEGRATED CARE ORGANIZATION, AND
MANAGED CARE BENEFICIARIES
JANUARY 2020 - AUGUST 2020



Challenges

- Local clinical and program staff were moved out of offices to work virtually within 1-2 weeks of the Governor's Executive Order.
 - *Working virtually impacted staff's having access to support from supervisory/administrative staff and colleagues*
- Challenge to ensuring privacy, engagement and access when multiple children and/or family members in the household are in need of mental health services and supports. Need to ensure HIPAA compliant platforms.
- Families lacked equitable access to internet and technology
 - *Funding to support access to internet/technology needs to be addressed to ensure children, youth and families have access to tele-mental health services*

Challenges

Early childhood professionals provide services that help parents and very young children navigate their new and sometimes challenging relationships; with the goal of secure attachment and healthy social emotional development for a lifetime of optimal mental and behavioral health.

VIRTUALLY ALL OF THE PROVIDERS WERE CONCERNED

About their own health and safety, that of their own families, and of the families they serve upon returning to home-based services.

**About the ongoing
trauma needs** of families.

**About the ongoing basic and
financial needs** of families.

About the impact of PPE/Masks on attachment and therapeutic relationships in services provision with infants and toddlers.

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Positive Solutions

- Evidence Based Practice Models' Training and Technical Assistance(consultation, coaching) moved quickly to online platforms including the Statewide Conference provided to over 300 practitioners.
- Offered webinars to trauma trained clinical staff regarding providing services during pandemic (understanding of providing the model via online platform) and encouraged self-care/mindfulness.
- Offered and provided trauma-focused, reflective technical assistance to communities hardest hit by COVID 19 (urban areas-Detroit, Wayne County Providers; Genesee County providers).
- State of Michigan supported staff needing family leave during pandemic to ensure they would be able attend to their family/children's needs

Next steps for Michigan 2020 and beyond!

- Investment in equitable access to internet and technology for children, youth and families (meet mental health needs, meet educational needs, support employment, etc.)
- Post COVID-19 Telemedicine Policy (in draft) supports ongoing access to telemedicine services for health and behavioral health-will not allow for phone only
- Support to staff to ensure their provision of mental health services, including evidence-based models, via telemedicine platforms are provided fidelity, positive outcomes for children, families
- Clinical concern about integration of both telemedicine and face to face service provision