

For Behavioral Health

The Network of Care for Behavioral Health is provided in partnership with the National Association of State Mental Health Program Directors and the National Association of County Behavioral Health & Development Disability Directors.

Watch Video:

SERVICE DIRECTORY

A comprehensive database that enables consumers to quickly locate local programs and services to make informed choices.

OPIOID CRISIS

Resources and references for general opioid information, including education and harm reduction techniques.

SUICIDE PREVENTION RESOURCES AND SUPPORT

Access to national, state, and local crisis lines and treatment centers, tools for creating prevention plans, and support for loved ones.

REFERRAL APPLICATION

Online application that can include assessments, tracking, and full integration with your Network of Care personalized content.

LIBRARY

Assembles articles, fact sheets and interactive tools on more than 30,000 articles on over 4,000 topics.

UNLIMITED LOCAL CONTENT

Personalize and publish articles, resources and tools that directly relate to your community's needs.

Network of Care is recognized by SAMHSA as a qualified expenditure in its recent guidelines for the American Rescue Plan's \$1.5 billion Mental Health Block Grant (MHBG) appropriation.

In this four-year grant, SAMHSA explicitly encourages states to use MHBG funding for infrastructure development, as long as the intent of the infrastructure supports or benefits persons with serious mental illness or severe emotional disturbance (SMI-SED). The Network of Care assists persons with SMI-SED in finding treatment, support, awareness, education and other resources necessary for recovery.

More NOC Key Features:

- More than 20,000 websites for behavioral-health agencies and organizations at the national, state, and local levels.
- Create an account for content personalization, personal health records, emergency care cards, health directives, and more.
- The Client Portal has unlimited publishing, community calendar management, and management of all custom pages.
- Daily updates include state and federal news and bill updates.
- Insurance and Affordable Care Action sections provide links to companies licensed to provide healthcare, along with state/federally funded programs and centers for uninsured children and adults.
- Support & Advocacy section provides links for assistance, support, information, and advocacy for clients, families, and service providers.
- Community Calendar enables clients and visitors to post events with mapping and directions.
- All websites are ADA Section 508-compliant, with ability for content to be translated into 117 languages.
- Access multitude of resources through Learning Centers and online distance-learning modules.



SAMHSA
Substance Abuse and Mental Health
Services Administration

Get In Touch:

For more information or to schedule a webcast demo for you and your leadership team, please contact:

Pamela F. Frank

Executive Vice President, Trilogy Integrated Resources
pam@trilogyir.com or (415) 458-5900

Executive Summary

Network of Care for Behavioral Health:
A One-Stop Shop for Consumers, Family Members, and
Care Managers Dealing with Behavioral-Health Issues



With hundreds of websites covering over half the nation and more than two decades of experience, state and county governments use the Network of Care for Behavioral Health. The Network of Care was specifically recommended to all states and counties by the President's New Freedom Commission on Mental Health, and has been approved for funding by name in the most recent SAMHSA guidance for the Mental Health Block Grant under the American Rescue Plan. The Network of Care is provided in partnership with the National Association of State Mental Health Program Directors and the National Association of County Behavioral Health & Developmental Disability Directors.

What We Do

The Network of Care utilizes the Internet for social good by providing fast and easy access to comprehensive community services, information, support, and assistance on a localized level to millions of people nationwide. The goal of the Network of Care is to ensure “No Wrong Door” exists for those in need of services and to provide trusted information for anyone interested in making better decisions about the health and well-being of themselves and those around them. Key elements of the Network of Care include:

- **Service Directory.** This provides a user-friendly portal that allows consumers, family members, and others to easily search for and locate local programs and services to meet their needs. The Service Directory also helps providers locate related services a client may need.
- **Referral Application.** A closed-loop solution that includes referral tracking, assessments, a reverse 211 feature, and more.
- **Resource Library.** Assembles more than 30,000 high-quality articles, fact sheets, interactive tools, and more—immediately translatable into 100 languages.
- **Opioid-Dependence Content.** This section addresses drug disposal and needle exchange locations; Naloxone-prescribing pharmacies; harm reduction resources; and information about combating the opioid crisis.
- **Suicide Prevention Resources and Support.** Content provides access to national, state, and local crisis lines; creation of a prevention plan; resources for survivors of suicide; military and veterans' resources and information; access to treatment; and learning and educational tools.
- **Fully Customizable.** Each portal is fully customized to serve the local area, and a user-friendly client interface enables Network of Care partners to easily display local content throughout the site.
- **Easily Expandable.** Beyond Mental Health, the Network of Care offers portals for: Seniors & People with Disabilities; Developmental Disabilities; Domestic Violence; Children and Families; Prisoner Reentry Services; Veterans, Service Members & Their Families; and Public Health Assessment and Wellness.

Executive Summary



Testimonials on Benefits of Network of Care

Over the past two decades, more than 30 million individuals have turned to Network of Care deployments in communities across the U.S. Here's a look at how state and local leaders praise our solution:

CAROLYN MAUE

Former Executive Director of American College of Mental Health Administration

"The site that Trilogy provides to counties for behavioral-health services is revolutionary, putting power and control in the hands of consumers and providers to address their own behavioral-health issues of themselves, their family members and their clients in a way heretofore unknown. This product reduces barriers, increases knowledge, and provides information instantaneously to the providers and recipients of care."

KAREN SCHERRA

Executive Director, Clermont County Mental Health & Recovery Board, Ohio

"According to NAMI members the information is so readable, so understandable and so up to date that it is a wonderful replacement for the handouts that they previously used, which were often difficult to understand and outdated in a number of areas."

MARK REFOWITZ

Behavioral Health Director, Orange County Health Care Agency, California

"For such low cost, it's an incredible resource that you can provide to your community. It's the one place where you find everything."

DAVID BROWNELL

County Commissioner of Mental Health, Onondaga County, New York

"Bringing the Network of Care to the residents of Onondaga County is my single most important investment in 25 years of service. The reception has been universally enthusiastic. Service recipients are especially appreciative of the user friendliness ... I could have done nothing more valuable with this money."

Executive Summary



Designed for Easy Local Replication

The Network of Care for Behavioral Health was specifically designed to be replicated anywhere at a small fraction of its original development cost. It can indeed be replicated quickly and affordably to any local and state jurisdiction in the nation. All locally customized portals are available for public use at no cost and are commercial-free. Use of the Network of Care has been extremely successful throughout the country.

Our Background: Creating Network of Care in Partnership with Counties

The Network of Care concept was piloted in 2001 via a demonstration grant from the State of California, in partnership with California counties and Trilogy. The pilot was in the field of aging and long-term care. It was an immediate success and quickly spread to other health- and human-services arenas at the request of state and local governments.

The Network of Care's goals have always been to offer a single place where all information can easily be found about services, support, advocacy, self-assessment, recovery tools and more. The Network of Care has a strong emphasis on personal knowledge and empowerment, early intervention, prevention, and general physical health and wellness. It combines best-in-class information from around the country with a comprehensive collection of all local services and support.

The following organizations either are Network of Care partners or have recommended national deployment:

- National Alliance on Mental Illness
- National Association of State Mental Health Program Directors
- National Association of Counties
- National Association of County Behavioral Health & Developmental Disability Directors